

• **EMA**
Cares

CLIENT SERVICES PROGRAM



**MODERNIZING
MEDICINE**

Modernizing Medicine® introduces a new client services program, **EMA CARES**. Compliance, attestation, reporting and educational services are the foundational elements to this new program.

You already have a powerful tool in our EMR system to capture and report your patient data under the federal guidelines. Enhance it with EMA CARES.



EMA Meaningful Use Safeguard Services

Program includes:

- Dedicated EMA Meaningful Use (MU) coach
- Meaningful Use preparation and goals training
- Remote Meaningful Use report monitoring
- Monthly live practice workflow and report review
 - Stage 1 – (2) 1-hr sessions per practice
 - Stage 2 – (3) 1-hr sessions per practice
- Unlimited Meaningful Use email support by MU coach

Stage 1 Service Fee: \$150/provider/mo (minimum 6 months)

Stage 2 Service Fee: \$200/provider/mo (minimum 6 months)

Optional MU Services*:

MU Attestation Assistance – In a live Web meeting, your EMA MU coach will guide your providers through the Centers for Medicare and Medicaid Services (CMS) attestation submission process. At times this can be a cumbersome process. Our skilled professionals can help guide you through it.

Bundled with EMA MU Safeguard: \$350/provider

Stand-alone service: \$525/provider

*One-time fee per attestation period requested



EMA PQRS Automation

EMA PQRS Automation and PQRSPRO Activation:

At a touch through Modernizing Medicine's EMA, clients that select the Physician Quality Reporting System (PQRS) option may transmit PQRS data to NetHealth Limited Liability Company's PQRSPRO™, a qualified registry for 2014 PQRS reporting.

- Reporting year 2014: \$300 flat
- Reporting year 2015: Auto renews at \$25/mo

Sign up now: www.modmed.com/PQRS



Go PQRSPRO™

PQRS Made Simple through EMA™



CCMA Program

CCMA Program:

As stated by CMS, "any licensed healthcare professionals and credentialed medical assistants can enter orders into the medical record for purposes of including the order in the numerator for the objective of CPOE (Computerized Provider Order Entry) if they can originate the order per state, local and professional guidelines." Furthermore, CMS outlines "credentialing for a medical assistant must come from an organization other than the organization employing the medical assistant."

Medical assistants can now obtain access through Modernizing Medicine to ATI-Allied Health's Certified Clinical Medical Assistant (CCMA) online preparation materials and practice tests and registration for a certification test offered by the National Healthcareer Association. Enrolled medical assistants can also attend Modernizing Medicine webinars on the curriculum and learn how it relates to entering orders in EMA.

CCMA Program: \$225/medical assistant

- Includes one CCMA Certification Test provided at over 500 national PSI testing centers and online access to ATI-Allied Health's CCMA online preparation materials and practice test
- Additional tests \$150/per attempt

The CCMA credential is accredited by the National Commission for Certifying Agencies (NCCA) and is recognized by the Accrediting Bureau of Health Education Schools (ABHES) and the Commission on Accreditation of Allied Health Programs (CAAHEP).



Meaningful Use (MU) Customer Testimonials

“Your assistance in attesting for meaningful use was invaluable. Could not have possibly done this without your help. Once we had the ID numbers from Medicare the process was easy. I would be glad to have EMA attest for me the next time this needs to be done. A definite value-added service provided by this EMR. Without assistance, I would not have been able to get the job done. Too confusing.”

– *Joseph Zaladonis, MD*

“I wanted to thank you for the step-by-step guidance through the Meaningful Use attestation process. It was extremely helpful and you made it very simple for me. I also really appreciated all the effort that you put forth to prepare me for the attestation as well. Since we are a new business everything that we do here is a learning experience, and the stress associated with the meaningful use requirements was daunting. You sent very clear directions on how to prepare a binder, and with the go to meeting help for the actual attestation, it was not a difficult process at all. I would definitely use the services for all of our Meaningful Use attestations in the future. Thank you so much for the guidance and for answering all of my questions. You provided excellent customer support service!”

– *Kim Housel, Office Manager*

“Dermatology, Inc. successfully completed Meaningful Use Stage 1 in 2013. I personally credit Jayne Collard with Modernizing Medicine as a key reason for our success! Jayne is a pleasure to work with, and I am so grateful she is so resourceful as I trust her direction.

Jayne kindly worked with me on the attestation for MU reporting to CMS. She was incredibly knowledgeable with valuable insight. She first explained the process by going through one provider in detail, then without hesitation, wanted to stay on the phone while I attested a physician on my own. Very reassuring from my perspective, and I found the process to be easy moving forward. I did have a question with one of the providers...Jayne walked me through the question and quickly identified my error.”

– *Amy Summers, Office Manager*

“Jayne was incredibly helpful with the attestation process. She walked me through step by step, confidently answering any and every question I had. Made the ridiculously confusing process much more manageable.”

– *Erica Collierhan, MD*

Modernizing Medicine and its representatives make no guarantee of any kind that you will receive any government funds or avoid any government penalties.

Participation in the EMA CARES program is subject to mutual written agreement to the EMA Cares contract terms and conditions, which are available upon request.

