

IVCH Medical Group Streamlines Workflow with the Intuitive, Orthopedic-specific EHR System, EMA™



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— TARA SALSMAN, OFFICE MANAGER

KEY BENEFITS

Orthopedic-specific electronic health records (EHR) system

No customization of templates required

Ease of use enables a smooth transition

Intuitive, iPad interface streamlines workflow

A MOVE IN THE RIGHT DIRECTION

The orthopedics department at Illinois Valley Community Hospital (IVCH) Medical Group, comprised of five providers in Peru, Ill., had been using a general EHR system that was not specific to orthopedics. This resulted in lack of efficiencies and lost time spent customizing templates. After researching numerous systems, IVCH Medical Group found an orthopedic-specific solution in Modernizing Medicine’s EHR system, EMA.

Tara Salsman, Office Manager, shared, “The reason we started looking for a new EHR system is because our orthopedic surgeons weren’t really using the clinical side of our previous software. We needed a solution that would work for our providers and act as a tool rather than an obstacle. We heard about EMA through a recommendation from a well-known consultant. We researched Modernizing Medicine and decided to participate in a demonstration

of EMA. The built-in orthopedic-specific medical content impressed us, along with the ease of use. When you turn EMA on, it’s ready to go. Minimal customizing or templates are required. EMA understood our workflow better than other products we had seen.”

“Our transition to EMA went smoothly. We participated in online and onsite trainings provided by Modernizing Medicine over a ten week period. We then did a soft go live, seeing a couple of patients a day in EMA to familiarize ourselves with the system. Within a few weeks, we were seeing 100 percent of our patients in EMA and we kept up our usual pace. It’s also been very helpful that we are able go back and access training information on modmed® Central, which is a forum provided by Modernizing Medicine to allow their clients easy access to product information, announcements and ongoing educational material.”

GOODBYE TEMPLATES

EMA is built by actual orthopedic surgeons who understand the workflow, requirements and medical terminology needed for an orthopedic practice to thrive. Because the system is designed to adapt to each user's preferences, EMA frees the providers at IVCH Medical Group from cumbersome templates so they can focus on their patients.

"A lot of the other EHR systems we had seen would require months spent customizing the software to meet our needs and this would need to be maintained for years. We are busy seeing patients, so we don't have time to spend customizing our EHR system," said Tara. "EMA comes equipped with a plethora of diagnoses to handle the types of orthopedic problems we see, which is very important to us. You can pull it out of the box and go, it's that easy to use, and the outcome of the note is professional and complete."

REFINED WORKFLOW

Since implementing EMA, IVCH Medical Group has refined their workflow, increased patient volume and become more efficient, all without sacrificing time.

Tara explained, "After we implemented EMA and adapted to the system, we began incorporating scribes into our workflow. EMA has empowered our scribes to give the physicians more detailed information about their patients, making them more prepared when they enter the exam room. EMA keeps us organized and efficient, allowing for consistently full schedules. Also, with just a few taps, the History of Present Illness (HPI) information can be entered in seconds, which saves time, and we can close out our charts the same day with the charges billed automatically."

ALWAYS IMPROVING

"We've been using EMA for over two years and during that time Modernizing Medicine has made several improvements to the system and is always striving to make more. They make a point to listen to our feedback and incorporate our suggestions into EMA, which benefits not only our practice but also our patients."



To learn more about the products
Tara Salsman discussed, please request a demo
at modmed.com or call 561.235.7503

