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Dr. Elson Lai Opens a New Practice with the Intuitive, Cloud-based EHR System, EMA™ for Ophthalmology

"EMA has not slowed me down in the slightest. With the iPad capability, I finish the note before seeing my next patient; it's that quick and easy-to-use."

— ELSON LAI, MD

KEY BENEFITS

Specialty-specific electronic health records (EHR) system

Intuitive interface enhances workflow

Easy-to-use iPad functionality saves time

Collection of structured data automates coding

BACKGROUND

In 2014, Dr. Elson Lai started Rosemead Eye Center located in Rosemead, Calif. and knew he wanted to have an EHR system in place upon opening.

"Before I opened my practice, I was trying to decide which EHR system I was going to use. I had the opportunity to experience a few systems during the course of my medical training and also while working at a practice after graduation. Given that these platforms were not developed for ophthalmology, I needed to build templates that catered to me as an ophthalmologist and that took time. I found these solutions to be cumbersome and lacking the ophthalmology intelligence I was looking for in an EHR system," Dr. Lai shared.

"I knew that I needed to find a better EHR solution. I wanted a system that was easy-to-use, cloud-based and designed specifically for ophthalmology. After reviewing numerous platforms, I was introduced to Modernizing Medicine's EHR system, EMA. It had the most intuitive interface of all the software that I researched and I also loved the fact that it could be used on an iPad, Mac or iPhone."

"Once I decided on EMA the implementation was a smooth process. My staff and I went through a six-week online training period and we found it very easy to learn. I was able to see my very first patient at my new practice using EMA and quickly increased my patient volume with its help."

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OPHTHALMOLOGY-SPECIFIC

EMA was designed and coded by practicing ophthalmologists that understand an ophthalmic workflow. This, combined with adaptive learning capabilities that enable the system to remember Dr. Lai's preferences unlike template-based platforms he used in the past, help improve efficiency and save time.

"I love that EMA is built for ophthalmology. For example, I can select if a diagnosis is right eye specific or left eye dilated. If I have a cataract surgery that is a nuclear sclerosis cataract, I can simply click on the impression and plan and it will auto populate for me based on the diagnosis and initial visit," explained Dr. Lai. "Also, when I'm viewing the patient interface, EMA will actually show me the previous visits and I have the ability to click on each and quickly review my past notes. It's so intuitive that it enables me to be more efficient throughout the day."

"I also love that EMA generates the ICD-10 codes for me. Every diagnosis and every plan within the system uses structured data to automate the coding so I can leave my office and not worry about my billing."

THOROUGH DOCUMENTATION WITH THE IPAD

By using the cloud-based, native iPad application that EMA offers, Dr. Lai is able to produce detailed notes and send to referring physicians within minutes.

"I use an iPad for all of my documentation and I love the portability it provides. I carry it with me from room to room eliminating the need to purchase multiple computers," Dr. Lai shared. "Some of my colleagues using other EHR systems have complained that their productivity decreased due to the time-consuming demands of these non-user friendly platforms. EMA has not slowed me down in the slightest. With the iPad capability, I finish the note before seeing my next patient; it's that quick and easy-to-use. I'm also able to send a thorough note to a referring physician with just a few clicks."

BACKED BY MODERNIZING MEDICINE

"EMA is constantly evolving and improving as the government healthcare requirements grow. I am confident knowing that all of my documentation is secure in the cloud and I will never have to revert back to paper."

To learn more about the products Dr. Lai discussed, please request a demo at www.modmed.com or call 561.880.2998.

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