

South Palm Orthopedics Saves Two Hours a Day and Increases Revenue by Using the EHR System, EMA™



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— STEVE MEADOWS, MD

KEY BENEFITS

Save two hours a day while increasing revenue

Automate processes to increase efficiency and productivity

Generate notes and codes automatically

Simplify MIPS compliance efforts and spend less time on reporting

THE RIGHT MOVE

South Palm Orthopedics, located in Delray Beach, Fla., offers specialized treatment in all areas of orthopedics, including joint reconstruction, sports medicine, hand and wrist surgery, trauma and fracture repair, and foot and ankle conditions. Staffed by five fellowship-trained orthopedic surgeons, one physiatrist and two physician assistants, the growing practice switched from a cumbersome electronic health record (EHR) system to EMA, the intuitive, easy-to-use EHR system from Modernizing Medicine®.

Patsy Smith, practice manager, said, "Our previous system was a glorified transcription machine that picked up incorrect words and frequently froze, creating more work for everyone. After 10 years of dealing with performance issues, we couldn't take it anymore and decided to change systems."

"Dr. Steve Meadows, our lead surgeon, researched EMA and was very impressed with what he saw. The touch-based iPad platform automates orthopedic-specific documentation and billing, which was exactly what Dr. Meadows was looking for. He piloted EMA and was so pleased that we transitioned our entire practice in 2015 without regrets," Patsy said. *"The implementation process went smoothly, and the Modernizing Medicine educators were significant to our success. Initially, we lowered our patient schedule to accommodate the small learning curve, but we quickly ramped up to normal volume once we got the hang of EMA."*

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SEE MORE PATIENTS AND SAVE TIME

South Palm Orthopedics left their previous EHR vendor after a decade to streamline workflow and improve efficiencies with EMA. Patsy and Dr. Meadows shared the positive impact EMA continues to have on their practice thanks to the process automation and intuitive interface the system provides.

"EMA has absolutely saved us time and money because it's so easy to use, codes automatically and generates thorough documentation in minutes, enabling the providers to finish their days earlier while seeing more patients. With our previous system, we finished our day around 5:30 or 6 p.m. and with EMA, we finish by 4 p.m. at the latest," said Patsy. "We're also excited to implement modmed® Kiosk, which will let our patients enter their check-in information on an iPad instead of paper. That will be amazing in helping with time savings and will streamline our front office operations."

Dr. Steve Meadows said, "EMA is the best EHR system for orthopedics. Since implementation, my E&M coding has improved, raising my level of service legitimately. We save around two hours a day while seeing more patients due to EMA's ease of use and other initiatives. Also, we significantly increased our revenue per provider due to more accurate coding and the ability to see more patients. EMA has been phenomenal for our practice."

POTENTIAL TO EARN MORE UNDER MIPS

Modernizing Medicine provides solutions that South Palm Orthopedics needs to help them achieve MIPS success. EMA is designed to collect providers' MIPS data within the flow of an exam and track their estimated Composite Performance Scores. The practice also utilizes Modernizing Medicine's Advisory Services, which provides a dedicated MIPS specialist who is focused on helping the practice achieve its MIPS goals.

"EMA calculates the exam and gathers the data needed to track our MIPS performance measures. Our MA's and I can view the note and clearly understand the measure needed for that exam. I view our MIPS dashboard every two weeks to keep a pulse on our status, and our MIPS Advisor also tracks our progress," said Patsy. "It all comes down to time. We don't have a designated person in our office to focus on MIPS, so we'd rather have Modernizing Medicine help us handle it and our Advisor helps us with submitting, which is what we need. We are currently on track and plan to receive a significant incentive for each provider in 2019."

"I can't say it enough: the Modernizing Medicine team is great. Anytime I have a question, someone provides me with the answer. I never hesitate to tell others, 'you should consider Modernizing Medicine if you want a company that works with you.'



To learn more about the products
Dr. Meadows discussed, please request a demo
at modmed.com or call 561.235.7503

