

Peachtree Dermatology Associates Improves Efficiencies and Is Prepared for MIPS by Using modmed[®] Dermatology Suite



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— CYNTHIA HOLSWORTH, PRACTICE ADMINISTRATOR

KEY BENEFITS

Streamline workflow and improve efficiencies

Track MIPS performance with ease

View key metrics that aid in successful practice operations

Speed up check-in and checkout

TIME FOR CHANGE

Peachtree Dermatology Associates is comprised of six providers and has served the Atlanta, Ga. area since 1957. After 10 years of using various outdated, general EHR systems, the group implemented EMA[™], Modernizing Medicine’s award-winning dermatology-specific EHR system. A few years later, the practice became a beta user for Modernizing Medicine’s PM system. As part of the modmed Dermatology suite, EMA and PM combine scheduling, financials, medical visits and reporting capabilities into one easy-to-use software, which is exactly what Peachtree Dermatology Associates needed.

“We initially converted to EMA because compliance requirements became too complex for our previous system to handle, and our providers spent hours charting at the end of the day. With EMA, we’ve attested every year, are on track for MIPS and our providers can finalize a note within minutes after an exam,” Cynthia Holsworth, practice administrator, shared. “The need for an all-in-one solution was the key component that motivated us to add on PM, which proved to be the right decision. Now I can view detailed reports that track our MIPS performance measures, have full visibility of financials and identify workflow bottlenecks. We credit Modernizing Medicine for giving us the tools we need to be successful.”

PRACTICE MANAGEMENT IMPROVES PATIENT AND OFFICE FLOW

“We were fortunate to be identified as a beta site for the PM system. We had the opportunity to present problems that we experienced, and Modernizing Medicine listened. The system is so much better than when we started due to the drastic improvements and enhancements implemented by the Modernizing Medicine team,” said Cynthia.

“One of our favorite features within PM is the Appointment Flow because we can track patient flow seamlessly. It displays when the patient checked in, which in turn signals to the medical assistant that they can start the treatment process, and then it displays which exam room the patient is assigned to and when they checked out. Our providers can also tell if a patient was a no-show so they can move on to the next. We continually strive to remain efficient so our patients are processed quickly without long wait times, and PM allows us to do that.”

“The front desk easily filters appointment availability based on the patient’s preferences and quickly schedules by using the Appointment Finder, which is another great feature,” Cynthia shared. “Also, the checkout process is faster and smoother because our staff has access to the patient’s notes instantly so they know what the next steps are. We then recommend certain products, if needed, to follow through with their care.”

“I utilize the reporting capability to keep a pulse on the practice operations and determine which areas need improvement or resolution. For example, from the homepage, I can select a provider, view how many notes are unsigned and follow up with that provider directly to resolve the bottleneck. With our previous system, some charts went unsigned for days, creating a backlog, which delayed billing and negatively impacted cash flow. Now I have the tools to easily identify issues before they become problematic,” said Cynthia.

MODERNIZING MEDICINE LISTENS

“One of the important factors discovered throughout our journey with Modernizing Medicine is that they listen to us and use our feedback to improve their products. They realize that in order to be successful, they’ve got to listen to their clients. I’m always excited to see what enhancements will be added next and I know we’ll continue to see improvements that will make modmed Dermatology even better than it already is today.”



To learn more about the products
Cynthia Holsworth discussed, please request a
demo at www.modmed.com or call 561.235.7301

