

# HOW EFFICIENT IS YOUR ORTHOPEDIC PRACTICE?

**TAKE OUR 5-QUESTION QUIZ TO FIND OUT!**

When you're busy worrying about day-to-day operations, it can sometimes be hard to spot big-picture productivity bottlenecks. **That's why we've put together this quiz:** to look closer at some of your key processes and identify potential opportunities to improve.

**Before you start, grab a pen and paper to write down your points as you go!**



# INTEROPERABILITY

1) Do the different software systems in your office “play well” together?

Place your points from question 1 here: \_\_\_\_\_

**3 points**

Yes—my EHR connects directly to my PACS system, and it can connect to ancillary software like physical therapy platforms

**2 points**

Not always—but my EHR vendor can build custom bridges to help me use multiple systems as a single solution

**1 point**

No—staff has to re-enter data manually for it to appear in different systems



# QUALITY REPORTING

## 2) Does your EHR help reduce the MIPS reporting burden?

Place your points from question 2 here: \_\_\_\_\_

### **3 points**

Yes—it seamlessly captures MIPS data during the exam, benchmarks my progress daily and can easily submit to CMS

### **2 points**

Not really—collecting MIPS data adds time and clicks, and I can't benchmark against peers in real time

### **1 point**

No—it's arduous to use, inaccurate at calculating measures and unable to provide useful, up-to-date reports



# PATIENT INTAKE

## 3) Can patients update info and sign forms electronically in the waiting room?

Place your points from question 3 here: \_\_\_\_\_

### **3 points**

Yes—we use our EHR vendor's iPad kiosk app, which lets staff easily accept patient changes into the EHR

### **2 points**

Only some info—we use a third-party kiosk app, but some fields can't bridge to our EHR and must be re-entered manually

### **1 point**

No—patients fill out paper forms and staff manually re-enters all the data, trying not to make errors or lose paperwork



# PATIENT PORTAL

## 4) How high is your patient portal engagement?

Place your points from question 4 here: \_\_\_\_\_

### **3 points**

Very high—we educate each patient about the portal, so many use it to request refills, send messages, and view records or results

### **2 points**

Moderate—only a few patients use the portal, so most request advice, charts, results and refills by calling my office

### **1 point**

Too low—I don't have a patient portal, or none of my patients use it



# CLINICAL WORKFLOW

5) Does your EHR help you and your team document faster?

Place your points from question 5 here: \_\_\_\_\_

## **3 points**

Yes—it adapts to my workflow, auto-suggests codes, makes teamwork easy and lets me document common visits in seconds

## **2 points**

Not really—it has a few time-saving features, but overall it's cumbersome and gets in the way of my time with patients

## **1 point**

Absolutely not—it doesn't accommodate orthopedic workflows, and all the typing and clicking force me to work extra hours



# ADD YOUR POINTS AND CLICK FOR RESULTS

Your Total Points= \_\_\_\_\_

# **YOUR RESULT:** **WELL-OILED MACHINE**

## **CONGRATULATIONS!**

You know how to make the most of technology to keep your orthopedic practice running smoothly. In fact, many bogged-down practices could stand to learn from you, so we've put together some simple productivity tips for you to consider passing along.

**To find out how our award-winning EMA™ EHR for orthopedics can help improve your efficiency, call 561.235.7503 or**



# YOUR RESULT: ROOM TO IMPROVE

Your practice gets the job done, but you could be missing out on opportunities to put manual tasks on fast-forward. Not to worry—we've assembled some key tips to help you achieve productivity prowess and add more hours back into your day.

**To find out how our award-winning EMA™ EHR for orthopedics can help improve your efficiency, call 561.235.7503 or [visit us online](#)**



# YOUR RESULT: A BIT BOGGED DOWN

You seem to have some busy work getting in the way of providing your best care. The good news is, following the tips below can help you take back some of the hours you spend on paperwork. Because it's not just about running a business—it's about doing work you love.

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# TIPS FOR IMPROVING EFFICIENCY



## PROMOTE INTEROPERABILITY

You can waste valuable time trying to coordinate different software systems using physical effort, duplicate work and short-term fixes—or you can focus on achieving long-term efficiency via interoperability. For the latter, seek out an all-in-one EHR and practice management system with strong vendor partnerships.



## PROMOTE PATIENT SELF-SERVICE

By letting patients do tasks that staff used to do, you can help reduce staff burden and patient turnaround time while helping increase data accuracy. Two simple ways to achieve this are by providing electronic patient kiosks and encouraging patients to complete certain tasks in your patient portal to prepare for a visit.



## INCREASE PATIENT PORTAL USE

When you make the portal part of your culture and training, patients who “save up” questions for in-person visits can securely message you online instead. This helps streamline the visit by letting you focus on the main complaint. And when patients view and share records online, staff has less to fax and mail.



## SIMPLIFY QUALITY REPORTING

The best EHRs are built to gather MIPS data seamlessly and submit to registries quickly and easily, so you can spend more time with patients. The right system can also auto-calculate MIPS measures based on CMS standards and run daily benchmarking reports summarizing each clinician’s estimated performance.



## DIGITIZE INTAKE

By replacing intake paperwork with an iPad kiosk that’s part of the EHR, staff can save as much as 15 minutes per new patient, leaving more time to answer phones, make appointments and collect payments. Plus, it helps reduce data entry errors and give clinical staff a head start on chart prep to reduce wait times.



## SPEED UP CLINICAL WORKFLOW

Your EHR should help improve your operations, not hurt them. Look for an EHR that has orthopedic knowledge built in, automatically suggests codes, lets multiple users edit a note simultaneously, and helps reduce clicks and typing. Above all, your EHR should be flexible so you can practice the way you want.

It all boils down to one thing: EHR technology.

See the **#1 orthopedic EHR<sup>1</sup>** at

or call us at **561.235.7503**

