Costs and Limitations of Certified Health IT

Capability and Description	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
Capability: gCardio, gGastro, gUro, gMedConnect, gGastro Cloud **Description**: gMed's electronic medical record systems. **Relevant Certification Criteria**: See chpl.healthit.gov for list of certification criteria applicable to gCardio, gGastro, gUro, gMedConnect and gGastro Cloud.	gMed charges certain one-time and ongoing fees in connection with its electronic medical record systems. Users may also be required to reimburse the cost of certain third party fees and pay the cost of certain of gMed's out-of-pocket and travel related costs for services such as training and implementation.	gMed's customers are required to enter into contracts in forms acceptable to gMed in order to use gMed's products and services. Such contracts, among other things, set forth certain rights and obligations of the customer and gMed, product pricing and payment terms, limitations on the use of products and services (e.g., limitations on number and type of users) and other terms. The duration of such contracts may vary.	gMed recommends that gCardio, gGastro, gUro, gMedConnect and gGastro Cloud be used in conjunction with hardware and internet connections that meet certain minimum specifications. Those specifications are available upon request.
Capability: gPortal **Description**: Patient portal that patients can access to manage their appointments, send messages, review their medical records and more. **Relevant Certification Criteria**: 170.315(e)(1) View, Download, Transmit to 3rd party; 170.315(e)(2) Secure Messaging; 170.315(e)(3) Patient Health Information Capture	gMed charges a per provider monthly subscription fee for the use of gPortal. gPortal may be sold together with other products, in which case the charge may be included in the bundled price.	Contracts governing gPortal generally are for a defined term and may specify the types and numbers of users permitted to use the functionality. gPortal may only be used within the service guidelines specified in the agreement.	Patients must use a recent version of a compatible internet browser (i.e., Internet Explorer). Patients require individual logins and passwords to access gPortal.
Capability: Lab Interface **Description**: Interface between gMed's EHR product and participating laboratories for the receipt of inbound lab results and the transmission of lab orders. While the criterion to Incorporate Lab Tests and Results is no longer part of certification, all criteria dealing with CCDS and requiring Clinical structured lab	gMed charges a one-time establishment fee and a yearly or monthly maintenance fee for a lab interface.	In the event of a client request for gMed to export patient medical records, gMed may charge a fee for such service. Client may only use lab interfaces within the service guidelines specified in the agreement.	Use of this feature requires the establishment of an interface between gMed and the applicable laboratory. The cooperation of the third party laboratory may be required to establish the interface. Use of this capability is dependent on the third party laboratory maintaining a functioning interface with gMed and transmitting results and

data for patient CCDS are dependent on this capability. **Relevant Certification Criteria**: 170.315(b)(1) Transition of Care, 170.315(b)(6) Data Export; 170.315(e)(1) View, Download, Transmit to 3rd party; 170.315(g)(7-9) Application access			receiving orders in the format required by gMed. Clients must use a recent version of a compatible internet browser (i.e., Internet Explorer).
Capability: E-prescribing **Description**: The ability to electronically transmit prescriptions. **Relevant Certification Criteria**: 170.315(b)(3) Electronic prescribing; 170.315(a)(4) drug-drug, drug-allergy interaction checking; 170.315(a)(10) Drug-formulary checks	gMed charges a per provider yearly subscription fee for e-prescribing functionality. E-prescribing may be sold together with other products, in which case the charge may be included in the bundled price. gMed may also charge an additional upfront fee and annual maintenance fees for electronic prescribing of controlled substances functionality. Additional fees may be charged for the replacement of identity proofing tokens.	In the event of a client request for gMed to export patient medical records, gMed may charge a fee for such service. Contracts governing e-prescribing generally are for a defined term and may specify the types and numbers of users permitted to use the functionality. E-prescribing may only be used pursuant to the service guidelines specified in the agreement.	Prescribers are required to take part in an identification proofing process prior to being permitted to e-prescribe. The identification proofing process includes providing personal information to a third party to confirm the prescriber's identity. Electronic prescribing of controlled substances requires the prescriber to take additional steps not required for non-controlled substance prescribing. These steps include certain additional identity authentication requirements, which may require providers to register with third party service providers. Clients must use a recent version of a compatible internet browser (i.e., Internet Explorer).
Capability: Direct Mail **Description**: Ability for users to send and receive electronic messages to other users that are part of the Direct Trust network or HISPs with which gMed's third party direct messaging vendor has a trust agreement. **Relevant Certification Criteria**: 170.315(b)(1) and (b)(2) Transitions of Care; 170.315(e)(1) View, Download, Transmit to 3rd party	gMed charges a yearly subscription fee for Direct Mail. Direct Mail may be sold together with other products, in which case the charge may be included in the bundled price.	Contracts governing direct mail generally are for a defined term and may specify the types and numbers of users permitted to use the functionality. Direct mail may only be used pursuant to the service guidelines specified in the agreement.	Use of this capability is dependent on gMed maintaining its relationship with a third party direct messaging vendor. Messages may only be sent to users that are part of the Direct Trust network or HISPs with which gMed's third party direct messaging vendor has a trust agreement. Clients must use a recent version of a compatible internet browser (i.e., Internet Explorer).

Capability			
Capability: Clinical quality measure submission **Description**: The ability to generate QRDA files for manual submission by provider. **Relevant Certification Criteria**: 170.315(c)(1) Clinical Quality Measures – record and export	No additional fee charged. Clients remain responsible for EHR subscription or licensing fees.	Contracts generally are for a defined term and may specify the types and numbers of users permitted to use the functionality. Clients must follow service guidelines specified in the agreement.	Providers must manually submit QRDA files through the applicable government internet portal.
Capability: Medical terminology coding engine **Description**: A service that provides code lookup and mapping. **Relevant Certification Criteria**: 170.315(a)(12) Family health history, 170.315(a)(6) Problem list; 170.315(a)(2) CPOE – Laboratory, 170.315(a)(3) CPOE – Imaging; 170.315(a)(8) Medication allergy list	gMed may charge a yearly per provider fee for the medical terminology coding engine. The medical terminology coding engine may be sold together with other products, in which case the charge may be included in the bundled price.	Contracts generally are for a defined term and may specify the types and numbers of users permitted to use the functionality. Clients must follow service guidelines specified in the agreement.	Clients must use a recent version of a compatible internet browser (i.e., Internet Explorer).
Capability: Compliance Advisory Services **Description**: A service that provides advice to participating clients in connection with MIPS. **Relevant Certification Criteria**: Not applicable	gMed typically charges a per provider fee for this service.	Contracts generally are for a defined term and may specify the types and numbers of users permitted to use the service. Clients must follow service guidelines specified in the agreement.	Practices are typically required to appoint a single point of contact to interface with the practice's client advisor.
Capability: Application Program Interface ("API") **Description**: The API allows the EHR application to receive a request from another software component with enough information about the patient to identify the patient and provide the patient summary of record according to specific certification criteria. **Relevant Certification Criteria**: 170.315(g)(7)-(9)	No additional fee charged. Clients remain responsible for EHR subscription or licensing fees.	Client may only use the API within specified service guidelines.	Clients are responsible for obtaining a SSL certificate from a third party.

The above description assumes standard contract terms and conditions. The above is only intended as a summary of certain costs, fees and limitations. Customers should review any agreement in its entirety before entering into it. gMed may also require reimbursement of certain out-of-pocket and travel related costs for services such as training and implementation. The fees and costs set forth above are subject to

change. gMed customers are required to enter into contracts in forms acceptable to gMed in order to use gMed products and services.

gMed acknowledges that gCardio, gGastro, gUro, gMedConnect and gGastro Cloud have not been certified or deemed able to conduct automated numerator calculations for the Medicaid EHR Incentive Program Modified Stage 2 or Stage 3 measures.