

10 TIPS

TO PREPARE YOUR PRACTICE FOR THE NEW NORMAL



Many practices are looking for ways to navigate the new normal of healthcare, and the dramatic shifts in patient volume that may come with it. But apart from treating patients remotely and creating an environment where personal contact is limited, what can you do to prepare your practice and personalize care?

Here are 10 tips to consider as your practice continues to adapt to changing times:

1

Offer More Ways to Pay

Integrated with Practice Management, **modmed® Pay** provides multiple patient payment options: text-to-pay*, contactless payments, online quick pay and patient portal payments.

6

Connect Your Front and Back Office

Since our **Practice Management** system is integrated with **EMA® EHR**, all of your data is in one place, which streamlines intra-office communications, patient check-in and payment collection.

2

Transition to a Virtual Practice

Patient Self-Scheduling, the **Patient Portal** and **modmed Telehealth** can be used to help your practice operate efficiently and empower patients with virtual tools.

7

Make Data-Driven Decisions

Structured, meaningful data can be a powerful ally in changing times. Instead of wondering where you stand, use **Premium Analytics** to get a bird's-eye view of your business.

3

Make the Move to Mobile

Mobile devices can help patients access care on-the-go through the **PocketPatient™** app and **Patient Portal**. They can also help limit device sharing among practice staff.

8

Give Your Practice a BOOST

The **modmed BOOST** team can help address aspects of your business operations, from billing to payment collection to account reconciliation, so you can focus on patients.

4

Get the Word Out

Use **Patient Reminders**, **Secure Messaging** and **personalized emails** to help reduce the burden on your staff and keep patients informed of new office hours, services and protocols.

9

Opt for Software That's Smart, Like You

Our **EMA® EHR** has built-in specialty-specific medical information and uses adaptive learning to automatically suggest the diagnoses, treatments and procedures you use most, based on your clinical documentation.

5

Check In With Your Patients

How do your patients feel about the changes you've made at your practice? Send out a **Patient Survey** to see what's working and what needs improvement. Then, take action!

10

Make Sure Your Specialty-Specific Software is Up to the Task

All-in-one software brings the clinical, operational and financial aspects of your business together so seamlessly, you'll wonder how you ever lived without it.

Visit modmed.com/TheNewNormal or call 561.235.7505 to find out more.

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