

# 10 TIPS

## TO PREPARE YOUR PRACTICE FOR THE NEW NORMAL



Many practices are looking for ways to navigate the new normal of healthcare, and the dramatic shifts in patient volume that may come with it. But apart from treating patients remotely and creating an environment where personal contact is limited, what can you do to prepare your practice and personalize care?

Here are 10 tips to consider as your GI practice continues to adapt to changing times:

1

### Offer More Ways to Pay

Integrated with gPM™, **modmed® Pay** gives your practice a comprehensive view of patient payments and offers multiple ways to pay: through the payment terminal, **gPortal™** and **gKiosk™**.

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### Connect Your Front and Back Office

Since our **gPM** practice management system is integrated with **gGastro EHR** and **gGastro ERW**, all of your data is in one place, which streamlines office communications, patient check-in and payment collection

2

### Transition to a Virtual Practice

**gPortal™** and **gTelehealth™** can be used to help your practice operate more efficiently and empower patients with virtual tools.

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### Make Data-Driven Decisions

Structured, meaningful data can be a powerful ally in changing times. Instead of wondering where you stand, use **gInsights™** to get a bird's-eye view of your business.

3

### Make the Move to Mobile

The **gGastro™ Mobile EHR** app lets you access your schedule and patient data from virtually anywhere you have an Internet connection.

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### Give Your Practice a BOOST

The **modmed gBOOST** team can help address aspects of your business operations, from billing to patient payments to account reconciliation, so you can focus more on patients.

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### Get the Word Out

Use **gReminder+™**, Secure Messaging and personalized emails to help reduce the burden on your staff and keep patients informed of new office hours, services and protocols.

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### Opt for Software That's Smart, Like You

Our **gGastro EHR** has built-in GI-specific medical information and can adjust to match the existing workflows of both your practice and each individual physician.

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### Check In With Your Patients

How do your patients feel about the changes you've made at your practice? Send patients a **gSurvey™** to see what's working and what needs improvement. Then, take action!

10

### Make Sure Your Specialty-Specific Software is Up to the Task

**All-in-one software** brings the clinical, operational and financial aspects of your business together so seamlessly, you'll wonder how you ever lived without it.

Visit [modmed.com/GI-TheNewNormal](https://modmed.com/GI-TheNewNormal) or call 561.235.7505 to find out more.

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