



## Woodholme Gastroenterology Associates Streamlines Documentation and Automates Processes by Using gGastro®



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— PAMELA ISABEL, MS, CMPE, ADMINISTRATOR

### KEY BENEFITS

**Gastroenterology-specific solutions integrate seamlessly**

**All-in-one system automates processes and saves time**

**Streamlined documentation increases efficiencies**

**Detailed reporting capabilities support practice growth**

### THE RIGHT FIT

Woodholme Gastroenterology Associates, founded in 1986, is comprised of 12 physicians, one physician assistant and five nurse practitioners across its seven practice locations and two endoscopy centers throughout Baltimore, Md. The practice had been using the gGastro® Endoscopy Report Writer (ERW), when they decided to replace their paper charts with the GI-specific EHR system, gGastro, ten years ago. Since then, the practice not only continues to experience the benefits of a specialty-specific EHR system, but now uses the full suite of solutions, including a practice management system (gPM™), data analytics tool (gInsights™) and compliance consultative services (gAdvisor™).

Pamela Isabel, Administrator for Woodholme Gastroenterology Associates, said, "The physicians used to transport their paper medical records in suitcases because they see

patients in multiple locations. This meant a staff member at a separate location could not access those charts. This was inefficient, time consuming and left room for error. An EHR system needed to be considered in an effort to streamline documentation and have it easily accessible."

"We were using the gGastro ERW when we decided to research EHR systems. We knew the gGastro EHR system would be a strong contender given our positive experience thus far. We performed an assessment of numerous systems and determined it best suited our needs because it had the three main components we required - GI-specific, easy to use and the ability to interface with the gGastro ERW," Pamela said. "A few years later, we implemented gPM, which has made our lives so much easier because it integrates with gGastro seamlessly. All of the information is in one place so we don't have to search through different systems."

## EASY ACCESS TO PATIENT INFORMATION

The gGastro products fully integrate providing the physicians and staff at Woodholme Gastroenterology Associates access to patient information simultaneously from multiple locations. Also, the automated functionality within the system saves time and increases efficiencies.

“gGastro and gPM make it easy to track activities associated with patient care, which is a huge advantage and helps for a smoother patient experience. For example, the physician, front office or nurse can access the same document and view who did what and when so there is greater accountability of actions. Also, the tasking functionality within gGastro is very convenient. When we send a provider a message they receive it immediately and can access the information from a variety of locations, including their home or when on call,” said Pamela.

“Patient information is well organized within the system and easily available in a variety of ways. The physician automatically receives both pathology and laboratory test results without delay, which our patients appreciate. Our referring physicians like that the reports we send are succinct and easy to read so they can quickly take action, if necessary. Also, when we enter an order a recall is generated instantly, which is an important aspect to the GI field. Rapid retrieval of information helps us provide better medical care to our patients.”



## DETAILED REPORTING CAPABILITIES

The billing department at Woodholme Gastroenterology Associates also values gInsights, the analytical reporting tool the gMed platform provides. Tess Kirssin, Billing Manager, said, “With gInsights I’m able to generate organized, detailed reports on a daily, weekly or monthly basis to gauge our practice success, view claims and benchmark our performance against others. I have the ability to drill down to the specific information I need without sorting through unneeded data.”

“I used to print and mail the adjustment lists to the collection agency for each account, which was a laborious process. Now, the agency can download the information instantly. This is just one example of how the reporting capabilities have freed up my time tremendously.”

## PREPARED FOR THE FUTURE

Woodholme Gastroenterology Associates also utilizes gAdvisor, gMed’s consultative MIPS services. gAdvisor provides a dedicated expert to monitor their performance and assist with achieving MIPS success.

“Participation in the gAdvisor program has enabled our practice to take advantage of the government incentives made available to physicians. As compliance requirements continue to change we are well prepared, so we can focus on our practice and our patients,” said Pamela.

To learn more about the products Pamela Isabel discussed, please request a demo at [modmed.com/gastro](http://modmed.com/gastro) or call 954.541.8240

